

# FINDING WORK



## KFC/Pizza Hut

### The Company

KFC/Pizza Hut is a franchise operation and one of 16 stores operated as a chain out of Edmonton, AB. The franchise has operated for 30 years in Vermilion, and offers full lunch and dinner chicken items, snacks, salads, pop, coffee and a full line of pizzas. The franchise also caters to large and small groups and school events.

KFC/Pizza Hut employs 18 staff, six full-time and 12 part-time as supervisor, cooks (chicken and pizza), and cashiers.

### The Work

Staff work in a busy environment, particularly during peak meal periods, and are required to stand for long periods. Chicken and Pizza Cooks are required to work in a hot environment and to operate fryers and hot ovens efficiently and with caution.

### The Ideal Candidate

The ideal candidate to work at KFC/Pizza Hut will have the following attributes:

- Able to work independently
- Be a team player
- Neat in appearance
- Have excellent customer service skills
- Ability to take payment on an electronic cash system
- Self-motivated and energetic
- Must be able to stand for long periods of time



### Supervisor

- In charge of all shifts
- Responsible for resolving customer complaints
- Orders supplies and monitors inventories
- Receives stock and monitors quality control
- Performs cash outs at the end of each day
- Assesses staff performance and trains staff as required
- Performs customer service as required
- Performs all management duties of the operation

### Chicken Cook

- Maintains clean cooking equipment
- Follows appropriate procedures for brooding chicken
- Keeps work area sanitary and tidy
- Uses pressurized cooker to fry chicken



Vermilion & District  
Chamber of Commerce

Government  
of Alberta



Town of Vermilion

- Receives chicken and checks incoming stock for temperature and quality control
- Makes gravies, fries and sandwiches
- May be required to cook pizzas
- Must be capable of operating pizza ovens
- Acts as back-up for packer

#### *Cashiers*

- Greet customers in a friendly and competent manner
- Takes orders for chicken and/or pizza
- Advises customers on products
- Responsible for cash handling and taking payments for meal orders and beverages
- Cleans and disinfects dining area, surfaces and floors

#### *Pizza Cooks*

- In charge of pizza operation
- Responsible for quality control of stock
- Prepares all vegetables and meat products
- Pans pizza dough
- Maintains cleanliness of work area

#### **Training**

All employees are trained in-house through company modules on line from Head Office. Food Safe, WHMIS, and First Aid are desirable.

#### **Hours of Work, Salary and Benefits**

Business hours are 11:00 a.m. to 10:00 p.m. 7 days a week. The restaurant is closed Christmas Day and Boxing Day.

Staff work full time shifts within those hours. Part-time shifts are typically 10:45 a.m. until 4:00 p.m., 10:00 a.m. until 2:00 p.m. or 4:00 p.m. until 10:00 p.m. Pizza Cooks typically work the 4:00 p.m. until 10:00 p.m. shift. Staff may work between 10 or 40 hours a week, depending on shift allocation.

Benefits include staff discounts. Uniforms are provided.

#### **How to Apply**

Vacancies may be advertised in the local newspapers. Walk-in applications are accepted. Please respond with a résumé and have references available if required. Applicants should apply to:

Debbie Forsyth  
Manager  
KFC/Pizza Hut  
5115 – 47 Avenue  
Vermilion, AB T9X 1A5

Tel: 780 853-5555

